

Danny Frawley Centre Membership – Paid in Full

Paid in Full Term Membership Agreement

Multi Visit Passes

- Visit Passes can only be used by the Visit Pass holder.
- Visit Passes are **valid for 6 months** OR if purchased for use at a seasonal pool the pass is valid for the current season.
- Not refundable

1. Suspension

- Not available unless a letter from a medical practitioner detailing the disability or illness is provided.

2. Cancellation

a. Cooling Off Period

- The Contract is subject to a cooling off period that varies between the states.
- The cooling off period commences at the close of business on the “Commencement Date”.
- New members have the right to cancel their membership within the cooling off period if they are not completely satisfied with the services and programs.
- All cooling off cancellations must be in writing to the Manager.
- All monies will be refunded on a pro rata basis with the exception of fees for an Administration Fee whichever is the lesser of up to 10% of the Membership Fee or \$75.
- Cooling Off periods are as follows:
 - VIC/NSW/ACT - 7 days
 - QLD/WA - 2 days
 - TAS – 1 day
 - SA/NT – 0 days

b. Serious Illness or Permanent Disability:

- Upon providing a letter from a medical practitioner detailing the disability or illness, the Centre may agree to cancel the membership effective from the day of notice for an Administration Fee of up to 10% of the Membership Fee.
- All monies will be refunded with the exception of charges for services already delivered.